

CHILLIWACK GOLF CLUB | COVID-19 SAFETY PLAN

REVISED: April 20, 2021

Please review entire document for all information and details.

Chilliwack Golf Club Staff Members, Management and Board of Directors continue to monitor the COVID-19 situation closely. As stated, we are following the recommendations and guidance from the British Columbia Centre for Disease Control (BCCDC) and the BC Health Authority.

The following policies and procedures are industry recommended best practices and part of the Work Safe BC and BCRFA COVID-19 Safety Plan. We expect that these “New Normal” practices will be in place until a vaccine and/or herd immunity have been established.

When at the golf course please respect the **mandatory** “PHYSICAL DISTANCING” (2 meters) that is required by the BC Provincial Public Health Officer and eliminate person to person contact with employees and fellow golfers. If you are not well or have traveled outside of Canada, **stay away from the golf course** to prevent any spread of the illnesses. Remember, you may be a carrier even if you are not showing any symptoms.

Anyone who is not capable or willing to follow these policies and guidelines will be removed from the facility. No refunds will be granted.

GOLF SHOP/CHECKING IN:

- Golf course open to Members and Public
- Golf Shop is permitting a **MAXIMUM OF 3 GOLFERS** in the shop at a time.
- A non-surgical mask is required to be worn in all indoor/common areas of the Clubhouse, Golf Shop, Locker Rooms and the Creekside Lounge
- All golfers, including members, are required to check into with the Golf Shop or Starter prior to proceeding to the first tee.
- **Cash is not accepted.** Credit, debit and member account charges only.

GOLF COURSE & PRACTICE FACILITIES:

- If you would like to **hit warm up balls on the driving range**, you may arrive a maximum of 30 minutes prior to your tee time.
- CGC Members and public are permitted to use the practice facilities without a tee time.
- *If you are not warming up on the driving range, do not arrive more than 15 minutes before your tee time.*
- The **practice putting green** is available for “warm-up” only. Four golfers may use the putting green at a time. Maximum of 10 minutes warm up per person. Each golfer must use only one hole.
- The **practice hole** may be used for “practice” and warm-up. Maximum of 4 golfers at a time; social distancing must be maintained, not sharing golf balls.
- Golf Pins must not be touched or removed from the cup during play.
- Pin Caddies have been installed. When removing the ball from the hole; do not touch any part of the cup or pin.
- **Two people may ride in the same cart** as long as they are part of the same “Core Bubble.” If golfers do not reside in the same household or are not part of their “Core Bubble,” individual carts will be required. Cart’s will be sanitized following each round.
- Member owned golf carts may follow the same policy as rental carts. Up to each member to sanitize their own golf cart.
- Rental pull carts, rental clubs and sand & seed bottles are permitted and will be sanitized following each round.
- Bunker rakes and ball washers have been removed from the golf course.
- On course washrooms will be cleaned and sanitized twice weekly (Tuesday and Friday).
- No contact celebrations or “hi-5’s” and the traditional shaking of hands after your round.

Note: A Player Assistant/Golf Shop attendant will be on the golf course during playing hours to check-in golfers on the 1st tee and to monitor play to ensure physical distancing practices are being followed.

CREEKSIDE LOUNGE/FOOD & BEVERAGE:

Creekside & Pavilion Patio:

- Staff Health & Safety:

- Staff will sign a one-time hand washing and health check declaration form that they agree not to come to work if they have COVID-19 symptoms (fever, cough, shortness or breath), have been in contact with COVID-19 or have travelled and currently subject to 14 day quarantine
- All staff will be required to complete a daily pre-shift health check form, including mandatory temperature checks
- Policies will be implemented to keep workers 2 meters from co-workers and guests
- Service and kitchen staff will be required to wear and maintain provided face masks
- CGC will post a medical and COVID-19 resource list for staff reference
- Staff are empowered to refuse service to any member or guest if they display symptoms of illness

- Kitchen Guidelines:

- Hand washing protocols will be posted
- Cleaning (with approved cleaning methods and products) and sanitization schedules will be posted
- Enhanced protocols for handling dirty dishes

- Lounge/Restaurant Guidelines:

- Our goal is for everyone to be safe while adhering to the public health regulations. Failure to follow these policies will result in service being terminated.
- A non-surgical mask is required to be worn in all indoor/common areas of the Clubhouse, Golf Shop, Locker Rooms and the Creekside & Pavilion Lounge and Patios.
- Service items, table caddies, marketing items and condiments will not be left on tables
- Sanitization station will be provided at entrance/exit's
- Space has been increased between tables (minimum of 2 meters)
- Maximum 6 people per table. No exceptions! Tables and chairs cannot be moved in the lounge or on the patio, or it will affect our capacity.

- Once you have been seated you must remain at your table for the duration of service. We cannot serve you unless you are seated. Limit your visits to the washroom.
- You are limited to sitting at ONE TABLE per visit. No table hopping or moving to a different table permitted.
- Maximum amount of time to dine at a table is 90 minutes; this could be reduced based on business volumes.
- Cash is not accepted. Credit, debit and member account charges only.
- All patrons (Members and Non-Members) will be required to submit one contact name and phone number for your party for the purpose of contact tracing.
- Additional service and sanitization staff will be scheduled to ensure cleaning and sanitization schedules are followed

CLUBHOUSE AND PARKING LOT:

- Locker rooms are designated for “Restroom” use only (members may retrieve items from their lockers).
- No social gatherings of any size are permitted in the locker room, parking lot or overflow parking lot areas. Note: drinking alcohol beverages in these areas is in contravention of our liquor license and could result in personal fines from the RCMP/Liquor Inspector in addition to citations and harsh penalties/suspensions to the golf club.
- Surfaces are sanitized every hour
- Additional poster size signage posted all entrance ways
- Post handwashing instructions from Fraser Health

GOLF INSTRUCTION AND CLUB FITTING:

- A non-surgical mask is required to be worn in all indoor/common areas of the Clubhouse, Golf Shop, Locker Rooms and the Creekside Lounge
- Golf Instruction and Club Fitting is available; please contact the Chilliwack Golf Academy to book an appointment.
- Connor O’Dell: connor@chilliwackgolf.com | 604.786.3274

GOLF LEAGUES, EVENTS AND TOURNAMENTS:

- Effective April 20, 2021 golf competitions, tournaments and events are prohibited until May 24, 2021.
- Maximum of 10 people permitted in a group.
- No proximity markers (KP, LD, etc) permitted.

NEXT STEPS:

As we receive updates from the BCCDC and BC Health Officer we will communicate any changes to our policies and procedures. If you have any questions or would like more information, please feel free to contact our General Manager.

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